

Great news straight to your inbox - read the first edition of the Castleman Trailway to Transformation newsletter - keeping you up to date with the Transformation locality plans.

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# CASTLEMAN

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## Trailway to Transformation

**The journey Continues...**



This, our third newsletter from the Castleman Transformation Programme Board provides an update on OUR transformation and brings to you some of the things we have achieved over the last month.

Things are beginning to happen quickly thanks to the hard work of all those involved.

But there's still a lot of work to do over the next two years and we need your help! We want to hear from you! We want you to be involved!

If you have any comments, suggestions, or want to get involved press the YES I WANT TO GET

Yes I want to get involved!

## Work Stream Update... Our Successes...



### Chronic Disease Management

The first of our successes to be announced this month is that Poole North practices will be benefiting from a series of three training sessions for Practice Nurses and Nurse Practitioners from Heart Failure nurse Tracy Stoodley of DHUFT.

David Richardson has been meeting with Tracy and working hard to get these training sessions piloted and it is hoped that if they are worthwhile not only will we be able to roll this out to East Dorset practices but also extend the training from the initial three sessions to having regular input with our nursing teams.

Poole North PMs, please email [james.leyland@dorset.nhs.uk](mailto:james.leyland@dorset.nhs.uk) with the most convenient days for training for your nurses.

The content of the training for Poole North nursing teams will be announced by Tracy shortly.



Our next success story this month is due to the hard work of Sharon Hunt who has been looking to put active signposting and care navigation into our practices.

Sean Liddell from training company Active Life presented at the recent PLT an outline of what our reception staff will be trained in.

The link below will open Sean's presentation.

[https://gallery.mailchimp.com/a146bc7d8d495f0754d8724f8/files/a90aee-d1-acc-40a8-a0d1-a4a00002cdba/Talking\\_Life\\_Active\\_Signposting\\_GP\\_conference\\_Oct\\_17.pdf](https://gallery.mailchimp.com/a146bc7d8d495f0754d8724f8/files/a90aee-d1-acc-40a8-a0d1-a4a00002cdba/Talking_Life_Active_Signposting_GP_conference_Oct_17.pdf)

Dates of training for reception staff are as follows:

17th November

20th November

24th November



The PLT also presented the benefits that an MSK Practitioner can have in our practices following a successful pilot at Westborne Medical Centre. Colleagues from PGH and DHUFT are offering extended physiotherapy and a link to their presentation can be found below.

If you think this is something can benefit your patients, your practice and free up your time, email [james.leyland@dorset.nhs.uk](mailto:james.leyland@dorset.nhs.uk)

[https://gallery.mailchimp.com/a146bc7d8d495f0754d8724f8/files/4452aa28-7f2d-4824-9552-6ff259f00c26/MSK\\_APP\\_in\\_GP\\_17\\_Oct\\_17.pptx](https://gallery.mailchimp.com/a146bc7d8d495f0754d8724f8/files/4452aa28-7f2d-4824-9552-6ff259f00c26/MSK_APP_in_GP_17_Oct_17.pptx)



27th November

28th November

Morning sessions will begin at 9:00am to 12noon, Afternoon sessions from 1.00pm to 4.00pm and staff need only attend one session.

Please e-mail [sharon.hunt@dorset.nhs.uk](mailto:sharon.hunt@dorset.nhs.uk) to book a slot, giving the names of the people you wish to attend on each day and whether it's the AM or PM session that they will be attending.



The next round of funding for Clinical Pharmacists was announced recently and we are pleased to let you know that our Transformation's bid was approved at a local level and is now going to the national panel for review and hopefully approval.

James Leyland and Nicki Gibbons will be asking for help from PMs and GPs to fully explore how we can utilise Clinical Pharmacists in our practices in a useful and cost effective way, so if you have any good ideas or suggestions please email [james.leyland@dorset.nhs.uk](mailto:james.leyland@dorset.nhs.uk). And a BIG thank you to those who have already expressed an interest to get this project off the ground.



## In Other News...



SURGERY OPENING HOURS	
MONDAY	8.00am – 8pm
TUESDAY	8.00am – 8pm
WEDNESDAY	8.00am – 8pm
THURSDAY	8.00am – 8pm
FRIDAY	8.00am – 8pm
SATURDAY	8.00am – 8pm
SUNDAY	8.00am – 8pm

## GP Extended Access

Fiona Pickering and Fiona Cleary have been working together with a Mid Cluster Alliance that includes East Dorset, Poole North, Poole Bay, Poole Central, Poole Hospital, SWAST, DHUFT and the two federations of Castleman Healthcare and Healthstone to develop a proposal that is primary care led.

This also includes supporting Poole Hospital to get GP Streaming up and running and working with DHUFT to ensure that future plans will include access from Wimborne and Swanage.

Emails have been sent from the The Mid-Dorset Alliance asking for GP sessions to be covered as well as a survey asking for input into what an extended primary care team supporting improved access could look like. Further communications will be sent to all practices about how they can book appointments in the next few days.

## Workflow Optimisation at Canford Heath



Canford Heath Group Practice are piloting Workflow Optimisation training provided by Insight Solutions to a member of their team in November. If successfully rolled out at Canford Heath and if proved to save GP time and workload the Transformation Board will look to roll this out across East Dorset and Poole North next year. If you want to learn more about what Canford Heath are doing in the meantime contact [james.leyland@dorset.nhs.uk](mailto:james.leyland@dorset.nhs.uk)

## Over 75s



As we are sure you are aware the CCG are pushing for an "at scale" Over 75s service from 2019. Sue Richards has been working hard to draw together from each of our practices information about what we all do now to form a picture of what is currently available to our patients across East Dorset and Poole North.

We are aware of the sensitive nature of the CCG's push for practices to work together to deliver their Over 75s service and what it may mean for practices from 2019. We are also aware that many of our schemes are working well and practices don't wish to lose what they already have.

With this in mind Sue is formulating a plan to ensure practices retain the elements of their own Over 75s

services that are working well whilst drawing together other services to fulfil the CCG's ambition of "at scale" working.

If you would like to help Sue with her work stream please email her [sue.richards@dorset.nhs.uk](mailto:sue.richards@dorset.nhs.uk)

Sue's other work stream is looking at GP Extensivists in Primary Care which is something that can be delivered through the CCG's Career Flex programme from the Primary Care Workforce Team. Click on the link below for more information.

[https://gallery.mailchimp.com/a146bc7d8d495f0754d8724f8/files/c621d762-ac72-4374-a297-7ea0ff7ff35e/Career\\_Flex\\_overview.docx](https://gallery.mailchimp.com/a146bc7d8d495f0754d8724f8/files/c621d762-ac72-4374-a297-7ea0ff7ff35e/Career_Flex_overview.docx)

## Membership Event 1st Nov

The next CCG Membership Event on the 1st November will showcase all the local transformation plans, so if you want to check out the competition, or have a chat with Transformation Board members they will be on hand during the afternoon.

## Get Involved!



As you can see there are so many different aspects to our transformation... and it really is OUR transformation. We need YOU and your good ideas! So why not contact the team about something you've read in this newsletter, or something you want to get involved in? We are at the very start of our journey and we need YOU and your thoughts and ideas to keep us "on track" !



[Yes I want to get involved!](#)





## WHO'S WHO...?

### Project Manager

Fiona Cleary

fcleay.cman@dorset.nhs.uk

### The Transformation Board

The Transformation Board meet regularly to ensure our transformation remains "on track".

They are happy to hear from you at any time.

Dr Colin Davidson

Mr James Leyland

Miss Fiona Pickering

Dr David Richardson

Mrs Sue Richards

### Work Stream Leads

GP Web/Skype & School Based Initiatives - Colin Davidson

Workflow Optimisation & Care Navigators - Sharon Hunt

Extended Physio & Pharmacy - James Leyland

GP Improved Access & DVT/Phlebotomy - Fiona Pickering

Over 75s & GP Extensivists - Sue Richards

Chronic Disease Management - David Richardson

